# EMPIRE STATE BUILDING

BE SMART. BE SAFE.

PREPARE FOR YOUR VISIT!









Every day we create truly unforgettable experiences to last a lifetime. Here is how you can enjoy yours while you join us in our efforts to ensure the well-being of our guests and employees.

You can make your visit everything you imagined and more and Be Smart and Be Safe... Follow our measures to reduce the risk associated with COVID-19.

Please observe all safety guidelines, so everyone can share a great visit!



The following new measures are consistent with the CDC and local government guidelines:



# 1. RESERVATIONS REQUIRED

Right now, admissions are by appointment only – go to **www.esbnyc.com/buy-tickets** to make your reservation.



# 2. UPDATED OPERATING HOURS

| MONTH     | OPEN | CLOSE | LAST ELEVATOR UP |
|-----------|------|-------|------------------|
| August    | 11AM | 11PM  | 10:15PM          |
| September | 11AM | 11PM  | 10:15PM          |





### 3. WHAT YOU NEED TO DO:

- a. Bring your own facial covering, it's the law!
- **b.** You will be temperature screened. A temperature of lower than 100.4°F is needed for entry.



#### 4. SOCIAL DISTANCING

- **a.** Observe the marked social distancing markers.
- **b.** Respect others stay apart (6 feet or 2 meters).
- c. We have reduced our capacity by over 50%, so it's easy!



#### 5. PERSONAL PROTECTION

- **a.** Our hosts wear personal protective equipment (face masks, face shields, gloves).
- **b.** You will find hand sanitizers throughout the experience.



#### 6. OUR CLEANING



In addition to our normal cleaning, we do the following:

- **a.** Overnight Electrostatic Disinfectant spray of the entire Observatory space.
- **b.** Exhibit components that require close facial contact have been disabled.
- c. Frequent cleaning of high touch surfaces.

#### 7. INDOOR ENVIRONMENTAL QUALITY



As part of our \$165 million renovation, we implemented the following new air quality measures:

- a. MERV 13 air filters
- **b.** State-of-the-art air purification improves air quality and reduces the risk of virus transmission<sup>1</sup>
- c. Fresh air ventilation
- d. System designed to provide clean air to over 1,600 hourly visitors

<sup>&</sup>lt;sup>1</sup> AtmosAir proven in lab tests by Microchem Laboratory to neutralize 99.92% of Coronavirus.



# For Additional Resources and Guidance, please visit the following recommended sites:

- NYC Health Resource Guide
- CDC Resources for Travelers
- NYCgo Official Information and Resources for Travelers



NYCgo - Stay Well NYC Pledge

Remember to follow the Empire State Building on social media for up-to-date photos, news and content!







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WE LOOK FORWARD TO SEEING YOU!